

MA & PDP CAHPS
2023 Between-Contract Variances for Reported Measures

Single Items

Annual Flu Vaccine	58.8994
Pneumonia Vaccine	98.0265
Rating of Health Care Quality	3.3994
Rating of Drug Plan	6.7340
Rating of Health Plan	8.0572

Composites

Getting Appointments and Care Quickly	8.1239
Getting Needed Care	9.5218
Customer Service	3.3797
Care Coordination	4.1603
Doctors Who Communicate Well	1.5714
Getting Needed Prescription Drugs	3.4097