

MA & PDP CAHPS
2022 Between-Contract Variances for Reported Measures

Single Items

Annual Flu Vaccine	52.6478
Pneumonia Vaccine	100.0399
Rating of Health Care Quality	3.2122
Rating of Drug Plan	6.0017
Rating of Health Plan	7.6607

Composites

Getting Appointments and Care Quickly	9.7293
Getting Needed Care	7.8636
Customer Service	3.9570
Care Coordination	4.0241
Doctors Who Communicate Well	1.3150
Getting Needed Prescription Drugs	3.1820